Ontario

Inspection Report Under the
Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District
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Public Report

Report Issue Date: October 15, 2025
Inspection Number: 2025-1073-0005
Inspection Type: Critical Incident
Licensee: Kindera Living Care Centres LP by its general partners, Kindera Living Care Centres GP Inc. and Kindera Living Management Inc.
Long Term Care Home and City: Eatonville Care Centre, Etobicoke

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 7-10, 14, 15, 2025.

The following intake(s) were inspected:

- Intake: #00155537 Critical Incident (CI) #2468-000048-25 was related to a fall of a resident with injury.
- Intake: #00158069 CI #2468-000054-25 was related to a communicable disease.
- Intake #00159197 CI #2468-000058-25 was related to a communicable disease.
- Intake: #00158911 CI #2468-000057-25 - was related to alleged improper care of a resident.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Plan of care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)
Plan of care
s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

The licensee has failed to ensure that the care set out in the plan of care was provided to a resident as specified in their care plan.

A resident's care planned fall prevention intervention noted a safety device was to be applied as per their plan of care. The resident had an unwitnessed fall. A Registered Practical Nurse (RPN) indicated that the safety device was not implemented as per their plan of care. The Associate Director of Care (ADOC) acknowledged as per the resident’s plan of care the safety device was to be implemented.

Sources: A resident’s clinical records, the home's investigation file, interviews with a RPN and the ADOC.