

# Inspection Report Under the Fixing Long-Term Care Act, 2021

#### **Ministry of Long-Term Care**

Long-Term Care Operations Division Long-Term Care Inspections Branch

#### **Toronto District**

5700 Yonge Street, 5th Floor Toronto, ON, M2M 4K5 Telephone: (866) 311-8002

## **Public Report**

Report Issue Date: October 15, 2025 Inspection Number: 2025-1073-0006

**Inspection Type:** 

Complaint

Critical Incident

Licensee: Kindera Living Care Centres LP by its general partners, Kindera Living

Care Centres GP Inc. and Kindera Living Management Inc.

Long Term Care Home and City: Eatonville Care Centre, Etobicoke

### INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 7 - 10, 14 and 15, 2025

The following intakes were inspected during this Critical Incident (CI) inspection:

- Intake: #00154606 / CI #2468-000041-25/2468-000042-25 was related to multiple aspects of care.
- Intake: #00155317 / CI #2468-000044-25/2468-000045-25 was related to complaint on multiple aspects of care.

The following intake was inspected during this complaint inspection:

- Intake: #00154613 was related to a complaint on multiple aspects of care.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services Housekeeping, Laundry and Maintenance Services Reporting and Complaints

### **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.