

**Inspection Report under
the Long-Term Care
Homes Act, 2007****Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée****Long-Term Care Operations Division
Long-Term Care Inspections Branch****Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**Sudbury Service Area Office
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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Aug 13, 2020	2020_768693_0014	014606-20, 014662- 20, 014740-20, 014805-20	Critical Incident System

Licensee/Titulaire de permisSt. Joseph's Care Group
35 North Algoma Street THUNDER BAY ON P7B 5G7**Long-Term Care Home/Foyer de soins de longue durée**Hogarth Riverview Manor
300 Lillie Street THUNDER BAY ON P7C 4Y7**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**MELISSA HAMILTON (693), DAVID SCHAEFER (757), DEBBIE WARPULA (577),
LAUREN TENHUNEN (196)**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): July 6 to 10, 13 to 17, and 20 to 24, 2020.

The following intakes were inspected upon during this Critical Incident System (CIS) inspection:

- three intakes, regarding alleged resident to resident abuse; and**
- two intakes, regarding the improper and incompetent care of a resident.**

Follow Up inspection #2020_768693_0011, Complaint inspection #2020_768693_0012, and CIS inspection #2020_768693_0013, were conducted concurrently with this CIS inspection.

Findings of non-compliance from this inspection, are documented in the the CIS inspection #2020_768693_0013 report.

During the course of the inspection, the inspector(s) spoke with Clinical Managers and Personal Support Workers.

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 20th day of August, 2020

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.