

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**

**Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée**

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**Public Copy/Copie du rapport public**

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Mar 18, 2021	2021_633577_0006	021537-20, 001010-21	Follow up

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**Licensee/Titulaire de permis**

St. Joseph's Care Group  
35 North Algoma Street Thunder Bay ON P7B 5G7

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**Long-Term Care Home/Foyer de soins de longue durée**

Hogarth Riverview Manor  
300 Lillie Street Thunder Bay ON P7C 4Y7

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

DEBBIE WARPULA (577), LAUREN TENHUNEN (196), MELISSA HAMILTON (693)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Follow up inspection.**

**This inspection was conducted on the following date(s): March 8 to 12, 2021.**

**The following intakes were inspected upon during this Follow Up (FUP) inspection:**

**-Compliance order (CO) #001 from inspection #2020\_768693\_0028, issued pursuant to s. 36, Ontario Regulation (O. Reg.) 79/10, related to transferring and positioning techniques; and**

**-CO #002 from inspection #2020\_633577\_0019, issued pursuant to s. 73 of the Long-Term Care Homes Act (LTCHA), S.O. 2007, c.8, related to staff qualifications.**

**Critical Incident System (CIS) inspection #2021\_633577\_0005 was conducted concurrently with this Follow Up inspection.**

**During the course of the inspection, the inspector(s) spoke with the Clinical Practice and Learning Registered Nurse and Personal Support Workers (PSWs).**

**The Inspectors also conducted a daily tour of resident care areas, observed the provision of care and services to residents, observed staff to resident interactions, reviewed relevant health care records and staff education records.**

**The following Inspection Protocols were used during this inspection:**

**Personal Support Services**

**Training and Orientation**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

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**The following previously issued Order(s) were found to be in compliance at the time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:**

<b>REQUIREMENT/ EXIGENCE</b>	<b>TYPE OF ACTION/ GENRE DE MESURE</b>	<b>INSPECTION # / DE L'INSPECTION</b>	<b>NO</b>	<b>INSPECTOR ID #/ NO DE L'INSPECTEUR</b>
O.Reg 79/10 s. 36.	CO #001	2020_768693_0028		577
LTCHA, 2007 S.O. 2007, c.8 s. 73.	CO #002	2020_633577_0019		577

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 7th day of April, 2021**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**