



**Ministry of Health and
Long-Term Care**

**Ministère de la Santé et des
Soins de longue durée**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Public Copy/Copie du public

Report Date(s) / Date(s) du rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Apr 19, 2016	2016_229213_0011	003782-16	Critical Incident System

Licensee/Titulaire de permis

2063414 ONTARIO LIMITED AS GENERAL PARTNER OF 2063414 INVESTMENT LP
302 Town Centre Blvd., Suite #200 TORONTO ON L3R 0E8

Long-Term Care Home/Foyer de soins de longue durée

Weston Terrace Care Community
2005 LAWRENCE AVENUE WEST TORONTO ON M9N 3V4

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

RHONDA KUKOLY (213), ALISON FALKINGHAM (518), AMIE GIBBS-WARD (630),
DONNA TIERNEY (569)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): April 4, 5, 6, 7, 8, 2016

This inspection was completed related to 13 critical incidents:

Log #000856-14, critical incident #2874-000032-14 related to an allegation of abuse

Log #001396-14, critical incident #2874-000033-14 related to an injury resulting in a transfer to hospital

Log #001442-14, critical incident #2874-000038-14 related to an injury resulting in a



transfer to hospital

- Log #005547-14, critical incident #2874-000053-14 related to an improper transfer**
- Log #005580-14, critical incident #2874-000054-14 related to an allegation of abuse**
- Log #008902-14, critical incident #2874-000065-14 related to an injury of unknown origin**
- Log #009037-14, critical incident #2874-000066-14 related to an injury of unknown origin**
- Log #028632-15, critical incident #2874-000045-15 related to resident to resident abuse**
- Log #029169-15, critical incident #2874-000044-15 related to an injury of unknown origin**
- Log #030603-15, critical incident #2874-000047-15 related to resident to resident abuse**
- Log #030846-15, critical incident #2874-000013-15 related to falls**
- Log #030872-15, critical incident #2874-000019-15 related to falls**
- Log #003782-16, critical incident #2874-000005-16 related to injury of unknown origin**

Ten complaint inspections were completed concurrently while in the home completing this critical incident inspection.

Findings of non-compliance identified in this inspection have been issued in the complaint inspection log #000611-16, inspection #2016_229213_0012 related to LTCHA 2007 s. 19 (1) duty to protect from abuse by anyone, and LTCHA 2007 s. 20 (1) prevention of abuse policy complied with.

During the course of the inspection, the inspector(s) spoke with the Executive Director, the Director of Care, three Assistant Directors of Care, the Food Services Supervisor, the Resident Relations Coordinator, the Director of Resident Programs, the Vice President of Operations, the Office Manager, a Registered Nurse, seven Registered Practical Nurses, 14 Personal Support Workers, a Physiotherapy Assistant, three family members and sixteen residents.

During the inspection, the Inspector also made observations and reviewed health care records for identified residents, internal investigation records, resident/family concerns forms, incident reports, policies and procedures, education records, and other relevant documentation.



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The following Inspection Protocols were used during this inspection:

Falls Prevention

Hospitalization and Change in Condition

Personal Support Services

Prevention of Abuse, Neglect and Retaliation

Responsive Behaviours

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 19th day of April, 2016

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.