



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
August 31, September 1, 2010	2010_141_9562_31Aug121342	Critical Incident H-01024

Licensee/Titulaire

The Regional Municipality of Peel, 110 Peel Centre Drive, Brampton, Ontario, L6T 4B9

Long-Term Care Home/Foyer de soins de longue durée

Peel Manor, 525 Main Street North, Brampton, Ontario, L6X 1N9

Name of Inspector(s)/Nom de l'inspecteur(s)

Sharlee McNally, Compliance Inspector – Nursing #141

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a critical incident inspection. Related to resident abuse

During the course of the inspection, the inspector spoke with: the Director of Care, registered nursing staff, personal support workers, residents

During the course of the inspection, the inspector: reviewed resident's records, plans of care, homes policy for prevention of abuse, and management of responsive behaviours.

The following Inspection Protocols were used during this inspection:
Responsive behaviours

Findings of Non-Compliance were found during this inspection. The following action was taken:

2 WN

NON- COMPLIANCE / (Non-respectés)
Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with the *LTC Homes Act, 2007*, S.O 2007, c. 8, s.6(1)(c)

s.6(1)(c): Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out, clear directions to staff and others who provide direct care to the resident. 2007, c. 8, s. 6 (1).

Findings:

1. An identified resident's did not have a written plan of care related to responsive behaviours that set out clear directions to staff who provide direct care.
2. An identified resident did not have a written plan of care that addressed the unsafe use of personal equipment that set out clear direction to staff who provide direct care.

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WN #2: The Licensee has failed to comply with the *LTC Homes Act, 2007*, S.O 2007, c. 8, s.6(8)

s.6(8): The licensee shall ensure that the staff and others who provide direct care to a resident are kept aware of the contents of the resident's plan of care and have convenient and immediate access to it. 2007, c. 8, s. 6 (8).

Findings:

1. Two identified resident's, who exhibited responsive behaviours, accessible care plan that is utilized by staff who provide direct care does not include the risk of responsive behaviours and interventions.

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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
Title: _____ Date: _____		Date of Report: (if different from date(s) of inspection). <i>May 30, 2011</i>	