



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

Hamilton Service Area Office  
119 King Street West, 11<sup>th</sup> Floor  
Hamilton ON L8P 4Y7

Bureau régional de services de Hamilton  
119, rue King Ouest, 11<sup>ème</sup> étage  
Hamilton ON L8P 4Y7

**Ministère de la Santé et des Soins de  
longue durée**

Telephone: 905-546-8294  
Facsimile: 905-546-8255

Téléphone: 905-546-8294  
Télécopieur: 905-546-8255

Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
conformité

Licensee Copy/Copie du Titulaire       Public Copy/Copie Public

<b>Date(s) of inspection/ Date de l'inspection</b> December 10, 13, 14, 15, 2010	<b>Inspection No/ d'inspection</b> 2010_162_9562_13Dec103940	<b>Type of Inspection/Genre d'inspection</b> Complaint H-01893
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**Licensee/Titulaire**  
The Regional Municipality Of Peel  
10 Peel Centre Drive,  
Brampton, ON, L6T 4B9

**Long-Term Care Home/Foyer de soins de longue durée**  
Peel Manor  
525 Main Street North  
Brampton, ON, L6X 1N9

**Name of Inspector**  
Tiina Tralman

**Inspection Summary/Sommaire d'inspection**

The purpose of this visit was to conduct a complaint inspection.

During the course of the inspection, the inspector spoke with: Director of Care, RN Supervisor, RAI Co-ordinator, Dietary Services Supervisor, Registered Dietitian, Region of Peel Corporate Dietitian, Dietary Aides, Nursing staff and PSWs, Residents and Family members.

During the course of the inspection, the inspector:  
Reviewed health care records, Food Committee and Resident Council meeting minutes, reviewed menus, food production system, observed meal preparation and meal service, sampled menu items, observed staff in routine duties, interviewed residents and family members.

The following Inspection Protocols were used during this inspection:  
Nutrition and Hydration  
Food Quality  
Quality Improvement

Written Notification related to food production under the LTC Homes Act 2007, O. Reg. 79/10, s. 72(3)(a) was issued under inspection report 2010\_162\_9562\_13Dec132619 Log #H-01513 completed December 10, 13, 14, 15, 2010. The following action was taken: Compliance Order #001.

Findings of Non-Compliance were found during this inspection. The following action was taken:

2 WN  
1 VPC

**NON-COMPLIANCE / (Non-respectés)**
**Definitions/Définitions**

**WN** – Written Notifications/Avis écrit  
**VPC** – Voluntary Plan of Correction/Plan de redressement volontaire  
**DR** – Director Referral/Régisseur envoyé  
**CO** – Compliance Order/Ordres de conformité  
**WAO** – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**WN # 1: The Licensee has failed to comply with LTCHA 2007, S. O 2007, c. 8, s. 6(10) (b) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time when, (b) the resident's care needs change or care set out in the plan is no longer necessary.**

**Findings:**

1. There was no written diet order for the implementation of a therapeutic diet for an identified resident.
2. The plan of care for an identified resident had not been revised to reflect the discontinuation of a therapeutic diet.

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**Additional Required Action:**

**VPC** - pursuant to the *Long-Term Care Homes Act, 2007, c.8, s.152(2)* the licensee is hereby requested to prepare a written plan of correction for achieving compliance ensuring that resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time when, (b) the resident's care needs change or care set out in the plan is no longer necessary, to be implemented voluntarily.

**WN #2: The Licensee has failed to comply with O. Reg. 79/10, s. 71 (2) The licensee shall ensure that each menu, provides for adequate nutrients, fibre and energy for the residents based on the current Dietary Reference Intakes (DRIs) established in the reports overseen by the United States National Academies and published by National Academy Press, as they may exist from time to time; and provides for a variety of foods, including fresh seasonal foods, each day from all food groups in keeping with Canada's Food Guide as it exists from time to time.**

**Findings:**

1. The current 2010/2011 fall and winter menu indicates the "ideal parameter" for sodium is 3500mg daily. The average daily menu provides approximately 3200mg daily. The DRI Upper Limit is set at 2300mg. Discussion with the Specialist, Interdisciplinary Practice Registered Dietitian for the Region of Peel confirmed on December 16, 2010 that the menu exceeds this value.


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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
			
Title:	Date:	Date of Report: (if different from date(s) of inspection).	
		