



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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**Public Copy/Copie du public**

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| <b>Report Date(s) /<br/>Date(s) du rapport</b> | <b>Inspection No /<br/>No de l'inspection</b> | <b>Log # /<br/>No de registre</b> | <b>Type of Inspection /<br/>Genre d'inspection</b> |
|--|---|-----------------------------------|--|
| Nov 1, 2017                                    | 2017_491647_0018                              | 024465-17                         | Resident Quality<br>Inspection                     |

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**Licensee/Titulaire de permis**

THE DISTRICT OF THE MUNICIPALITY OF MUSKOKA  
98 Pine Street BRACEBRIDGE ON P1L 1N5

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**Long-Term Care Home/Foyer de soins de longue durée**

THE PINES  
98 PINE STREET BRACEBRIDGE ON P1L 1N5

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

JENNIFER BROWN (647), VALERIE PIMENTEL (557)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Resident Quality Inspection.**

**This inspection was conducted on the following date(s): October 24, 25, 26, 30, 31, November 1, 2017.**

**The following critical incidents (CI) were inspected concurrently with this inspection:**

**011984-17: CI #M564-000007-17 related to fall with injury,  
009952-17: CI #M564-000002-17 related to fall with injury,  
000266-17: CI #M564-000001-17 related to fall with injury.**

**The following follow up to an existing compliance order was inspected concurrently with this inspection:**

**004810-17: related to a compliance order issued to the licensee for s. 19 (1) on December 21, 2016, during inspection 2016\_393606\_0009.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care (DOC), Co-Director of Care (CoDOC), Registered Nurses (RN), Registered Practical Nurse (RPN), Personal Support Workers (PSW), Dietary staff, Activation staff, Residents, Family Members, and Substitute Decision Makers.**

**During the course of the inspection, the inspectors conducted observation in the home and residents' areas, observation of care delivery processes including medication passes and meal delivery services, and review of the home's policies and procedures, and residents' health records.**

**The following Inspection Protocols were used during this inspection:**

**Contenance Care and Bowel Management  
Falls Prevention  
Family Council  
Infection Prevention and Control  
Medication  
Residents' Council**



**During the course of this inspection, Non-Compliances were not issued.**

- 0 WN(s)**
- 0 VPC(s)**
- 0 CO(s)**
- 0 DR(s)**
- 0 WAO(s)**

**The following previously issued Order(s) were found to be in compliance at the time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:**

| <b>REQUIREMENT/<br/>EXIGENCE</b>         | <b>TYPE OF ACTION/<br/>GENRE DE MESURE</b> | <b>INSPECTION # /<br/>DE L'INSPECTION</b> | <b>NO</b> | <b>INSPECTOR ID #/<br/>NO DE L'INSPECTEUR</b> |
|--|--|---|-----------|---|
| LTCHA, 2007 S.O.<br>2007, c.8 s. 19. (1) | CO #001                                    | 2016_393606_0009                          |           | 647   |



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

| Legend  | Legendé  |
|---|--|
| WN – Written Notification<br>VPC – Voluntary Plan of Correction<br>DR – Director Referral<br>CO – Compliance Order<br>WAO – Work and Activity Order   | WN – Avis écrit<br>VPC – Plan de redressement volontaire<br>DR – Aiguillage au directeur<br>CO – Ordre de conformité<br>WAO – Ordres : travaux et activités  |
| Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA). | Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD. |
| The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.   | Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.  |

Issued on this 1st day of November, 2017

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**