



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection sous la Loi de 2007 sur les foyers de soins de longue durée

Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

Toronto Service Area Office  
5700 Yonge Street, 5th Floor  
TORONTO, ON, M2M-4K5  
Telephone: (416) 325-9660  
Facsimile: (416) 327-4486

Bureau régional de services de Toronto  
5700, rue Yonge, 5e étage  
TORONTO, ON, M2M-4K5  
Téléphone: (416) 325-9660  
Télécopieur: (416) 327-4486

Division de la responsabilisation et de la performance du système de santé  
Direction de l'amélioration de la performance et de la conformité

**Public Copy/Copie du public**

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Dec 17, 2013	2013_170203_0064	T-532-13	Other

**Licensee/Titulaire de permis**

THE DISTRICT OF THE MUNICIPALITY OF MUSKOKA  
98 Pine Street, BRACEBRIDGE, ON, P1L-1N5

**Long-Term Care Home/Foyer de soins de longue durée**

THE PINES  
98 PINE STREET, BRACEBRIDGE, ON, P1L-1N5

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

CARMEN PRIESTER (203)

**Inspection Summary/Résumé de l'inspection**



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soins de longue durée

The purpose of this inspection was to conduct an Other inspection.

This inspection was conducted on the following date(s): December 16, 2013

SAO II inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator, the Assistant Director of Care, one Maintenance Person, the RAI Coordinator, one Registered Nurse, two Registered Practical Nurses, two Dietary Aides, one Housekeeper, four Personal Support Workers, the President of Resident Council, one member of Family Council and one Resident.

During the course of the inspection, the inspector(s) reviewed policies and procedures, toured three resident care areas, observed resident care, observed dining room service and reviewed documentation related to staff education and required programs.

The following Inspection Protocols were used during this inspection:

Dining Observation

Infection Prevention and Control

Prevention of Abuse, Neglect and Retaliation

Quality Improvement

Residents' Council

There are no findings of Non-Compliance as a result of this inspection.



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)  The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.  Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 17th day of December, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

CARMEN PRIESTER