

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: December 21, 2023	
Inspection Number: 2023-1089-0006	
Inspection Type: Follow up	
Licensee: Revera Long Term Care Inc.	
Long Term Care Home and City: Sumac Lodge, Sarnia	
Lead Inspector Debra Churcher (670)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 13, 14, 2023

The following intake(s) were inspected:

- Intake: #00101178 Follow-up - O. Reg. 246/22 - s. 96 (1) (a) Order #002 from inspection #2023_1089_0005 CDD December 5, 2023 related to the home not having maintenance available 7 days a week.
- Intake: #00101179 Follow-up - O. Reg. 246/22 - s. 98 (2) (a) Order #003 from inspection #2023_1089_0005 CDD Dec 5 2023 related to not having a qualified maintenance lead in the home.

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The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Staffing, Training and Care Standards

INSPECTION RESULTS

WRITTEN NOTIFICATION: CONDITIONS OF LICENSE

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 104 (4)

Conditions of licence

Licensee must comply

s. 104 (4) Every licensee shall comply with the conditions to which the licence is subject.

The licensee has failed to comply with Compliance Order (CO) #002 from Inspection #2023_1089_0005 served on November 6, 2023, with a compliance due date of December 5, 2023.

Order #002 stated the home was to hire qualified maintenance personnel or contract a vendor to ensure that there are maintenance services available in the home seven days a week.

Rationale and Summary:

During an interview with the Acting General Manager (AGM) #100 they stated that they had been unable to hire for the maintenance position and they had not attempted to connect with a vendor that could provide maintenance services in the

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home seven days a week.

Sources:

Interview with the AGM #100.

[670]

An Administrative Monetary Penalty (AMP) is being issued on this written notification AMP #001

NOTICE OF ADMINISTRATIVE MONETARY PENALTY (AMP)

The Licensee has failed to comply with FLTCA, 2021

Notice of Administrative Monetary Penalty AMP #001

Related to Written Notification NC #001

Pursuant to section 158 of the Fixing Long-Term Care Act, 2021, the licensee is required to pay an administrative penalty of \$1100.00, to be paid within 30 days from the date of the invoice.

In accordance with s. 349 (6) and (7) of O. Reg. 246/22, this administrative penalty is being issued for the licensee's failure to comply with an order under s. 155 of the Act.

Compliance History:

This is the first AMP that has been issued to the licensee for failing to comply with this requirement.

Invoice with payment information will be provided under a separate mailing after service of this notice.

Licensees must not pay an AMP from a resident-care funding envelope provided by the Ministry [i.e., Nursing and Personal Care (NPC); Program and Support Services (PSS); and Raw Food (RF)]. By submitting a payment to the Minister of Finance, the

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licensee is attesting to using funds outside a resident-care funding envelope to pay the AMP.

WRITTEN NOTIFICATION: CONDITIONS OF LICENSE

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 104 (4)

Conditions of licence

Licensee must comply

s. 104 (4) Every licensee shall comply with the conditions to which the licence is subject.

The licensee has failed to comply with Compliance Order (CO) #003 from Inspection #2023_1089_0005 served on November 6, 2023, with a compliance due date of December 5, 2023.

Order #003 stated the home was to hire a person(s) or contract a vendor that has the skills, knowledge, experience, knowledge of evidence-based practices or prevailing practices relating to maintenance to either act as the Environmental Services Manager or the Co-Environmental Services Manager.

Rationale and Summary:

During an interview with the Acting General Manager (AGM) #100 they stated that they had been unable to hire for the Environmental Services Manager position and they had not attempted to connect with a vendor that could fill the Environmental Services Manager position in the home.

Sources:

Interview with the AGM #100.

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[670]

An Administrative Monetary Penalty (AMP) is being issued on this written notification AMP #002

NOTICE OF ADMINISTRATIVE MONETARY PENALTY (AMP)

The Licensee has failed to comply with FLTCA, 2021

Notice of Administrative Monetary Penalty AMP #002

Related to Written Notification NC #002

Pursuant to section 158 of the Fixing Long-Term Care Act, 2021, the licensee is required to pay an administrative penalty of \$1100.00, to be paid within 30 days from the date of the invoice.

In accordance with s. 349 (6) and (7) of O. Reg. 246/22, this administrative penalty is being issued for the licensee's failure to comply with an order under s. 155 of the Act.

Compliance History:

This is the first AMP that has been issued to the licensee for failing to comply with this requirement.

Invoice with payment information will be provided under a separate mailing after service of this notice.

Licensees must not pay an AMP from a resident-care funding envelope provided by the Ministry [i.e., Nursing and Personal Care (NPC); Program and Support Services (PSS); and Raw Food (RF)]. By submitting a payment to the Minister of Finance, the licensee is attesting to using funds outside a resident-care funding envelope to pay the AMP.



**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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