



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

Hamilton Service Area Office  
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Hamilton ON L8P 4Y7

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**Ministère de la Santé et des Soins de  
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Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
conformité

Licensee Copy/Copie du Titulaire  Public Copy/Copie Public

<b>Date(s) of inspection/Date de l'inspection</b> November 16, 2010	<b>Inspection No/ d'inspection</b> 2010_141_2833_16Nov102241	<b>Type of Inspection/Genre d'inspection</b> Critical Incident H-01874
<b>Licensee/Titulaire</b> Regency LTC Operating Limited Partnership on behalf of Regency Operator GP Inc. as General Partner 100 Milverton Drive, Suite 700, Mississauga, On. L5R 4H1		
<b>Long-Term Care Home/Foyer de soins de longue durée</b> The Wenleigh 2065 Leanne Boulevard, Mississauga, On. L5K 2L6		
<b>Name of Inspector(s)/Nom de l'inspecteur(s)</b> Sharlee McNally, Compliance Inspector – Nursing #141		

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a critical Incident inspection reported to the Hamilton Service Area Office on October 5, 2010.

During the course of the inspection, the inspector spoke with: the Administrator, Resident Service Director of Care, Clinical Director of Care, and the resident

During the course of the inspection, the inspector: reviewed the resident's records, the homes policies and procedures, the homes staff educational records, the homes investigation notes of incident.

The following Inspection Protocols were during this inspection:

- Prevention of Abuse and Neglect
- Falls Prevention

Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN



**NON-COMPLIANCE / (Non-respectés)**

**Definitions/Définitions**

WN – Written Notifications/Avis écrit  
VPC – Voluntary Plan of Correction/Plan de redressement volontaire  
DR – Director Referral/Régisseur envoyé  
CO – Compliance Order/Ordres de conformité  
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**WN #1:** The Licensee has failed to comply with O.Reg. 79/10, s.36

**s.36:** Every licensee of a long-term care home shall ensure that staff use safe transferring and positioning devices or techniques when assisting residents.

**Findings:**

1. Nursing staff of the home did not follow an identified resident's plan of care or the home's policy and procedure for transferring using a mechanical lift.

**Inspector ID #:** 141

Signature of Licensee or Representative of Licensee  
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division  
representative/Signature du (de la) représentant(e) de la Division de la  
responsabilisation et de la performance du système de santé.

**Title:** **Date:**

**Date of Report:** (if different from date(s) of inspection).

*Shane McPherson*  
May 30, 2011