



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
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London ON N6B 1R8

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Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

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Date(s) of inspection/Date de l'inspection February 8, 2011	Inspection No/ d'inspection 2011_121_8555_09Feb120425	Type of Inspection/Genre d'inspection Complaint L-00064
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Licensee/Titulaire
Ritz Lutheran Villa, R.R.#5, Mitchell, ON N0K 1N0

Long-Term Care Home/Foyer de soins de longue durée
Ritz Lutheran Villa, R.R.#5, Mitchell, ON N0K 1N0

Name of Inspector(s)/Nom de l'inspecteur(s)
Elizabeth Elvidge #121

Inspection Summary/Sommaire d'inspection

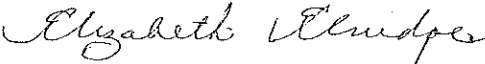
The purpose of this inspection was to conduct a complaint inspection related to provision of care.

During the course of the inspection, the inspector spoke with: The Administrator, the Director of Care, the Nutritional Manager, RPN, RN, PSWs and residents.

During the course of the inspection, the inspector: Observed care being provided, observed noon meal service in the dining-rooms, reviewed timesheets and reviewed bath records.

There are no findings of Non-Compliance as a result of this inspection.



Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title:	Date:	Date of Report: (if different from date(s) of inspection). February 9, 2011