

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

**Original Public Report**

<b>Report Issue Date:</b> March 28, 2024	
<b>Inspection Number:</b> 2024-1819-0001	
<b>Inspection Type:</b> Critical Incident	
<b>Licensee:</b> CVH (No. 7) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)	
<b>Long Term Care Home and City:</b> Southbridge Kemptville, Kemptville	
<b>Lead Inspector</b> Jessica Nguyen (000729)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): March 19-22, 2024.

The following intake was completed in this Critical Incident (CI) inspection:

- Intake: #00105086/CI# 3060-000054-23 related to a fall with injury resulting in a significant change in condition.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Falls Prevention and Management

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## **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.